## **Enterprise IM and Collaboration Application**

# NEXCHAT

NexChat is an on-premises, enterprise-own instant messaging and collaboration solution that enhances the security and efficiency of data transmission between employees and the corporate. While protecting the corporate data, employee privacy is further respected and safeguarded, ensuring that corporate data remains completely separate from employees' personal information. NexChat provides secure tunnels for data communication even without a VPN connection. NexChat offers real-time text and voice messaging, as well as collaboration features such as whiteboard, document sharing, location sharing, etc., to increase employee productivity and communication efficiency.



#### **Key Features for System Administrators**

- Provide on-premises hosting
- Control and protect the distribution of corporate data by the privileges of users' role and group in corporate directory
- Secure data transfer tunnel
- Centralize all conversation and document transaction history
- Allow customization

#### **Extensible Features**

- Provide Single Sign-On (SSO) with Multi-factor Authentication
- Provide Application Programming Interface (API)
- Provide Software Development Kit (SDK)



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### **AI Chatbot Solution**

#### Creating a Customized Chatbot for You

Combining AI technology and chatbot capabilities, the AI Chatbot solution leverages computation and automated optimization to streamline workflows. By utilizing intelligent communication technology, it replaces certain complex yet crucial customer service tasks such as information interaction, organization, classification, and matching. It automatically stores conversation content in a unified manner within a database.



- Provide customizable chatbots that use rules and artificial intelligence to simulate real conversations.
- Help understand images from visual objects and convert them into meaningful text, categories, locations, etc.
- Designed with natural language processing (NLP) techniques to understand text and speech.
- Provide personalized suggestions and tailor-made answers.

Unlike other chatbots, Nexify AI Chatbot combines machine learning technology and NLP algorithms. It connects to social media messaging platforms through our API, enabling real-time intelligent responses and handling customer queries. It assists in integrating with your system, both internally and externally, providing you with an easy-to-use and secure communication channel.

## Flexible Solutions for Business Objectives



Deployment options include on-premises or cloud-based.

- Real-time responses (LiveChat) are automated and available in multiple languages, ensuring 24/7 business operations.
- Services can be customized to meet your enterprise's specific needs.
- The solution has proven scalability, capable of handling over 10 million conversations annually.
- A single knowledge base ensures consistent responses across all channels.
- All data centres and operational processes comply with ISO 27001 information security management system requirements.

